

A guide to

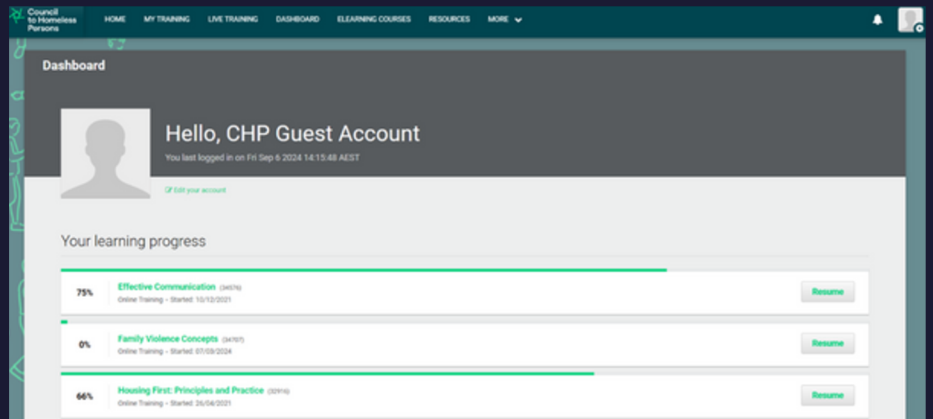
The SHS Learning Hub

A comprehensive training and resource hub, purpose-built to empower Victoria's Specialist Homelessness Services (SHS) Sector. By providing live training, self-paced eLearning, and resources, the hub has the skills and knowledge required for practitioners to excel in the SHS.

Here's how to register and log in!

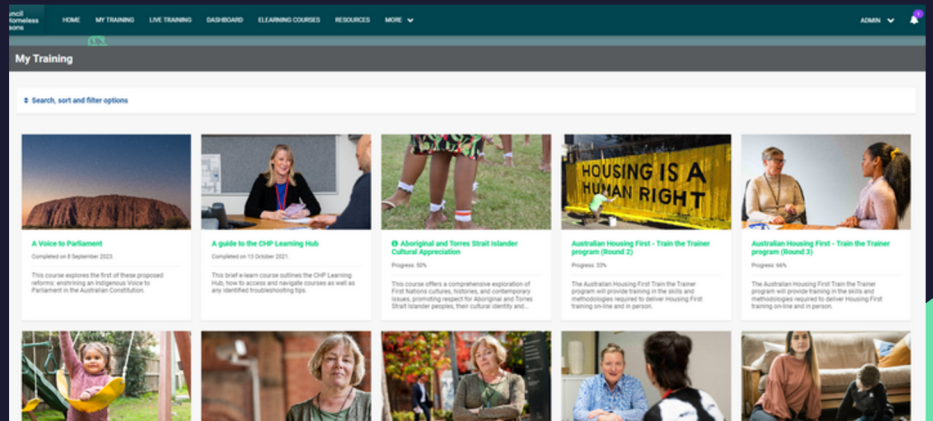
Dashboard

Once logged in, you'll arrive at your dashboard. Here you'll see any elearning courses you have commenced, your progress, and a button to resume.



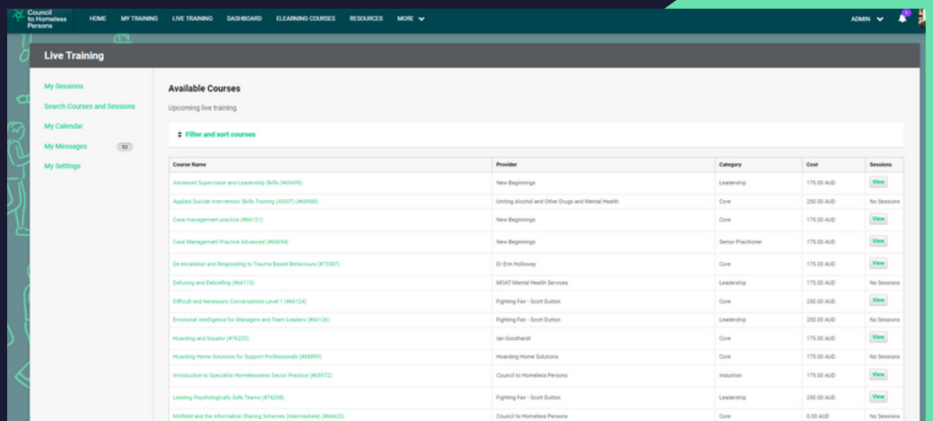
My Training

The 'My Training' tab in the top menu displays all e-learning courses you've added, started, or completed.



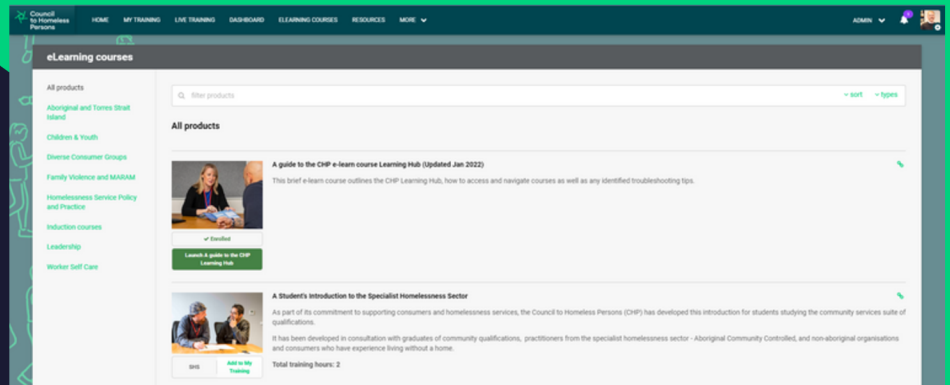
Live Training

The 'Live Training' tab displays all the live training courses on offer. They are either online or in person, and categorised by experience level. Click 'view' to learn more and enrol.



eLearning Courses

When perusing the eLearn's, use the menu on the left to filter by experience level and topic. Click 'Add to My Training' to save it or 'Launch' to start right away.



Certificates / Feedback

At the end of a live training session or an elearning course, complete a short form in order to receive your completion certificate. This is helpful for showing your organisation. You'll also be asked to complete a quick survey to provide feedback. This is valued and appreciated.

Certificate and Evaluation

Thank you and congratulations for completing this course through the SHS Learning Program.

Please provide your feedback regarding your experience completing this course by [completing this brief evaluation survey](#). We value your feedback to ensure that we can continue to bring the SHS quality, relevant, and updated resources.

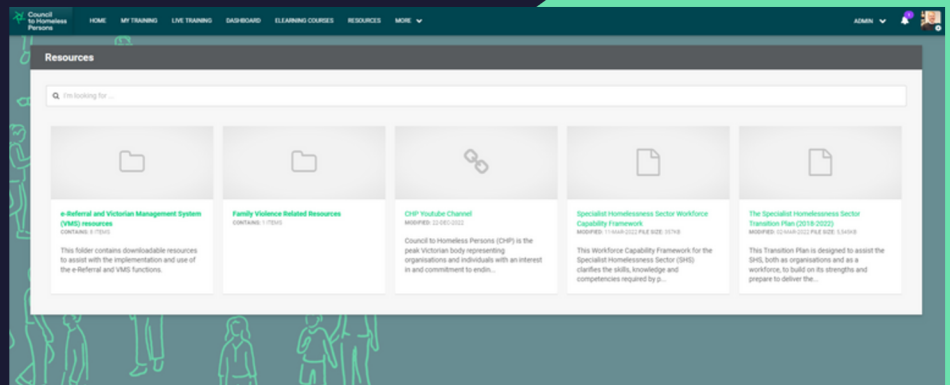
Once you've provided your feedback, you can access your [certificate of completion here](#). Simply enter your details and your personalised certificate will be emailed to you.

Then click the "Finish" button below to register you as fully completing the course and to return to your "My training" dashboard.



Resources

The 'Resources' tab holds copies of important frameworks, and sector resources. Should you have suggested additions, please get in touch.



Contact us:

We enjoy hearing from you. For help desk questions, feedback on the hub, or any learning and development-related queries, don't hesitate to contact the SHS Learning Program at:

training@chp.org.au